

A close-up photograph of a hand holding a small, white, tooth-shaped object between the thumb and index finger. The background is dark purple with faint circular patterns.

User Guide for tooth ordering platform „TOP“

Barcode scanning



KULZER
MITSUI CHEMICALS GROUP

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I. Welcome to TOP – our new Teeth Order Platform

TOP is the new Kulzer Teeth Order Platform. This ordering platform comes with a new look and easier handling. TOP being an online platform, the times of tedious software installation are over.

With TOP you can order teeth online – anywhere and anytime. This user guide will show you how to use the new ordering platform – from signing up to using barcodes. It will help you to familiarize yourself with the platform, get an overview of what TOP can do for you and how easy it is to operate.

If you have any questions regarding the system or just want to give us feedback, please do not hesitate to contact us: sales.mckulzer@kulzer-dental.com

We are looking forward to your TOP orders!

This is TOP, and TOP is for you!

Your Kulzer team

II. Online WebShop – Signing up, registering and ordering

1. Please visit www.kulzer.com/australia-palaeasyscan for direct access to the sign-in page of our Online WebShop.
 - a. Of course, you must be connected to the internet.

2. When the page is open, please enter your e-mail address and Magento password.

Login * Required Fields

E-Mail Address or Customer Number *

Password *

[Forgot your Password?](#)

You don't have an account yet? Please register [here](#)

3. If you do not have a customer account yet, click on "here".

Login * Required Fields

E-Mail Address or Customer Number *

Password *

[Forgot your Password?](#)

You don't have an account yet? Please register [here](#)

4. Enter your personal data in the registration form and submit by clicking "Send".

Last name, first name: *	e-mail: *
<input type="text"/>	<input type="text"/>
Laboratory/practice:	Your message:
<input type="text"/>	<input type="text"/>
Street: *	
<input type="text"/>	
Postcode: *	<input type="checkbox"/> I would like to send data
<input type="text"/>	
City: *	* The fields marked with a star are required fields. Unfortunately, we cannot process your query without this information. Your data will not be used for any other purposes.
<input type="text"/>	
Country:	
<input type="text"/>	
Phone:	
<input type="text"/>	
Fax:	
<input type="text"/>	
<input type="button" value=" > Send"/>	

5. Following successful registration, you will receive an e-mail containing your personal access details.

Login

If there is an account associated with lars.falinski@kulzer-dental.com you will receive an email with a link to reset your password.

* Required Fields

E-Mail Address or Customer Number *

Password *

[Forgot your Password?](#)

[You don't have an account yet? Please register here](#)

6. You will be forwarded directly to your customer account following registration. Click on Barcodes:

The screenshot shows the KULZER customer account dashboard. The user is logged in as Lars Falinski. The main content area displays 'My Overview' with a list of 'My last orders' and 'My account information'. The right-hand navigation sidebar contains several menu items, with 'Barcode' highlighted by a red box.

Order No.	Date	Status	View All
DEV800178	23/09/2017		Details Renew
DEV800122	27/07/2017		Details Renew
DEV800121	27/07/2017		Details Renew
EW800012	09/06/2017		Details
DEV800200	01/06/2017		Details Renew

My account information		My addresses	
E-Mail Address:	lars.falinski@kulzer-dental.com	Shipping address	Billing address
Password:	*****	Lars Falinski Leipziger Straße 1 Hahnau, Hessen, 55218 Germany T: 06132 194354 0	Lars Falinski Grüner Weg Hahnau, Hessen, 55555 Germany T: 0122 466057

7. Click on Dental Orders:

The screenshot shows the KULZER customer account dashboard with the 'Dental Orders' menu item highlighted in the top navigation bar. The main content area displays 'My barcodes' with a table of generated barcodes and a 'Generate new barcode' button. The right-hand navigation sidebar is visible, with 'Barcode' highlighted.

Name	Created on	Description				
Saalwächter Mondial	2017-03-23 16:06:23					
	2017-06-08 02:26:29					
	2017-06-08 02:27:46					
	2017-08-22 09:37:33					
	2017-08-22 09:39:49					

8. Select the desired tooth line and fill in the matrix with the corresponding values.

Productline: **Idealis 8**

Standard specification:

Custom specification:

Specification name:

	A1	A2	A3	A3.5	A4	B1	B2	B3	B4	C1	C2	C3	C4	D2	D3	D4	BL2	BL3
31 U	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
31L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33 U	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35 U	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
37 U	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
37L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sum	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

9. You can save the matrix as a customer specification by giving it a name and clicking on the button "Save customer specification".

Productline: **Idealis 8**

Standard specification:

Custom specification:

Specification name: **test123**


	A1	A2	A3	A3.5	A4	B1	B2	B3	B4	C1	C2	C3	C4	D2	D3	D4	BL2	BL3
31 U	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
31L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33 U	<input type="checkbox"/>	<input type="checkbox"/>	2	2	2	2	2	2	2	2	2	2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35 U	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
37 U	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
37L	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sum	0	0	2	2	2	2	2	2	2	2	2	2	0	0	0	0	0	0

10. Later, you can retrieve the saved specification at any time in the area "Individual specification".
11. By clicking on "Continue" at the lower left-hand corner of your screen, the selected items are added to your order.


Summary	
Idealis 8	
Sets	20
Pieces	160
Continue	

Note: The matrix is used to fill your basket. Once items are put in the basket, they no longer appear in the matrix view. Any changes to your amounts can be done in the basket.

12. You will see a summary of your order and have the possibility to add special comments
13. Please click on "Add order to cart"



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4  Shopping Cart

Product Search
Order Data
Order Confirmation

Summary

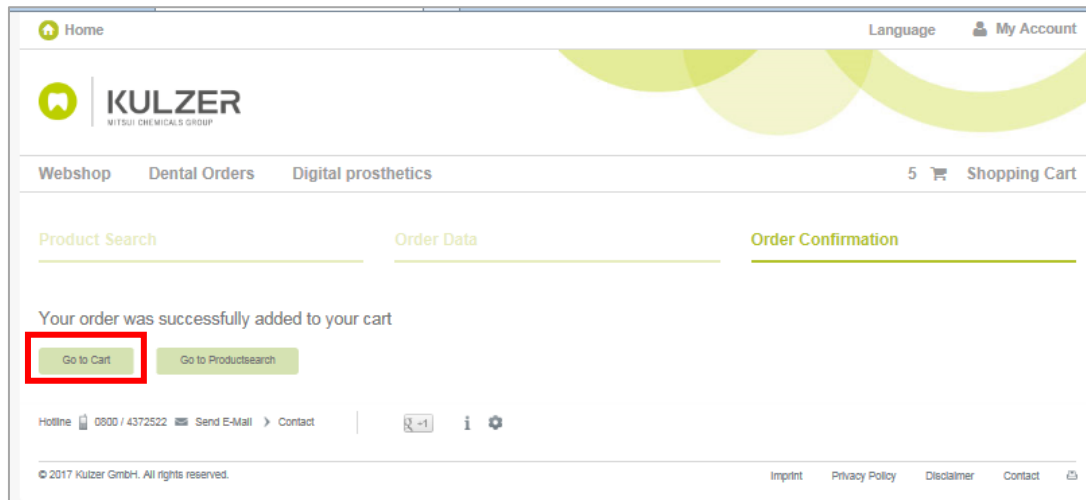
Basic 8	
Sets	1
Pieces	6
Back In Pieces	

Special comments

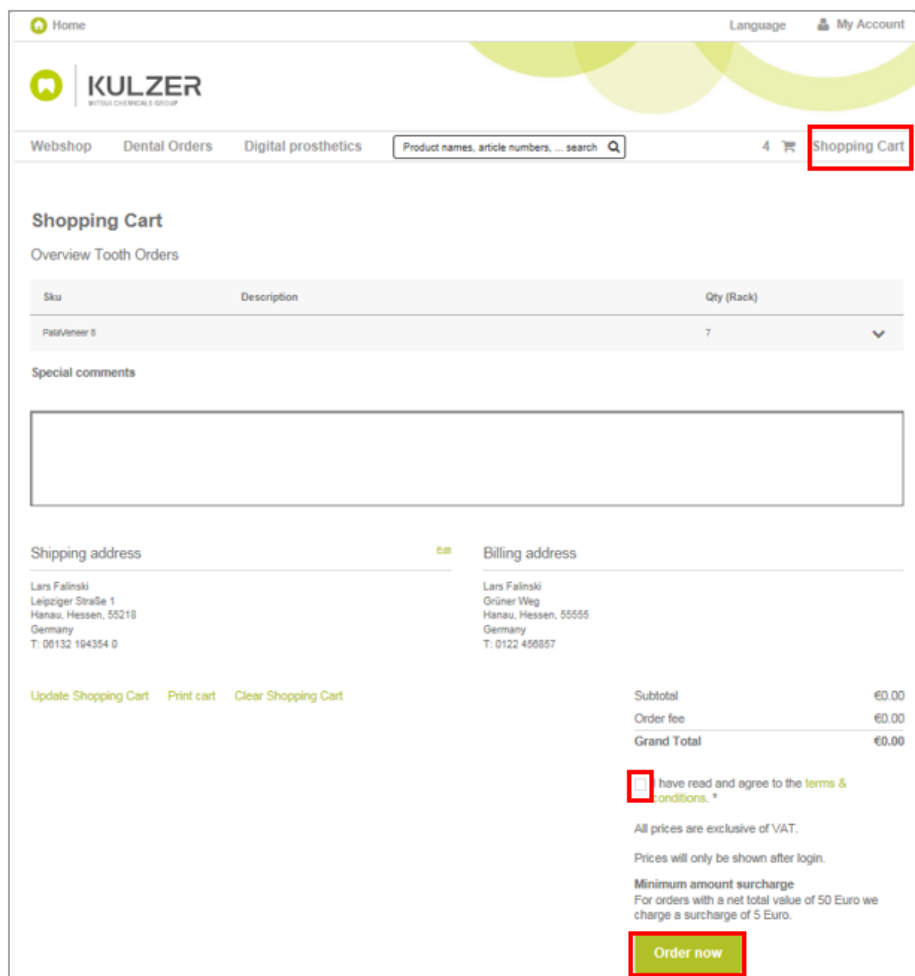
Test

[← Back](#)
[Add order to cart](#)

14. Your order will be added to your shopping cart. Please click on “Go to Cart”



15. Confirm Terms and Conditions
16. Click on “Order now”



17. Choose your preferred dealer

Shipping address Edit	Billing address						
Lars Falinski Leipziger Straße 1 Hanau, Hessen, 55218 Germany T: 06132 194354 0	Lars Falinski Grüner Weg Hanau, Hessen, 55555 Germany T: 0122 456857						
Update Shopping Cart Print cart Clear Shopping Cart							
*Retailer <input type="text" value="Please select retailer"/>							
	<table><tr><td>Subtotal</td><td>€0.00</td></tr><tr><td>Order fee</td><td>€0.00</td></tr><tr><td>Grand Total</td><td>€0.00</td></tr></table>	Subtotal	€0.00	Order fee	€0.00	Grand Total	€0.00
Subtotal	€0.00						
Order fee	€0.00						
Grand Total	€0.00						
	<input checked="" type="checkbox"/> I have read and agree to the terms & conditions . *						
	All prices are exclusive of VAT.						
	Prices will only be shown after login.						
	Minimum amount surcharge For orders with a net total value of 50 Euro we charge a surcharge of 5 Euro.						
	<input type="button" value="Order now"/>						
Hotline ☎ 0500 / 4372522 Send E-Mail Contact							

III. Generating a barcode

1. Click on "Barcode".

The screenshot shows the KULZER website interface. At the top right, there are links for 'Language' and 'My Account'. The main header features the KULZER logo and 'Dental Orders' with a search bar. Below this, the 'My barcodes' section is visible, containing a table with columns 'Name', 'Created on', and 'Description'. A 'Generate new barcode' button is located to the right of the table. On the right side of the page, a user menu for 'Lars Falinski' is displayed, listing various account management options. The 'Barcode' option in this menu is highlighted with a red rectangular box.

Name	Created on	Description
------	------------	-------------

- My Overview
- My Orders
- My Order References
- My Account Information
- My Addresses
- Newsletter
- Barcode**
- Customer list

2. Click on "Create new barcode".

This screenshot is a closer view of the 'My barcodes' section from the previous image. It shows the table with columns 'Name', 'Created on', and 'Description'. The 'Generate new barcode' button is highlighted with a red rectangular box.

Name	Created on	Description
------	------------	-------------

Home Language My Account

KULZER
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Dental Orders 0 Shopping Cart

My barcodes

Name of specification

Barcode Name
Barcode Name

Tray 1/1 **adds a new tray** **deletes tray**

Choose from a standard specification or a rack and add the desired option.

Custom specification **Load**

Standard specification **load existing specification** **Load**

Tooth line **add sets**

Basic 6

Color A1 Form A10

Insert

Save this specification **saves this specification**

Print this specification **creates a printable PDF**

Order this specification **adds the articles to the shopping cart**

Lars Falinski

- My Overview
- My Orders
- My Order References
- My Account Information
- My Addresses
- Newsletter
- Barcode
- Customer list

Not Lars Falinski? [Logout](#)

IV. Transferring products to the barcode sheet

1. Enter products in the product matrix.

Product Search

Productline: **Idealis 8**

Standard specification: [Empty]

Custom specification: [Empty]

Specification name: [Empty]

Buttons: Save customer specification, Delete Selected Specification, Delete Entries, Transfer

	A1	A2	A3	A3.5	A4	B1	B2	B3	B4	C1	C2	C3	C4	D2	D3	D4	BL2	BL3
31 U																		
31L																		
33 U																		
33L																		
35 U																		
35L																		
37 U																		
37L																		
Sum	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

2. Click on "Transfer" to transfer your order to the barcode sheet.

Product Search

Productline: **Idealis 8**

Standard specification: [Empty]

Custom specification: [Empty]

Specification name: [Empty]

Buttons: Save customer specification, Delete Selected Specification, Delete Entries, **Transfer**

	A1	A2	A3	A3.5	A4	B1	B2	B3	B4	C1	C2	C3	C4	D2	D3	D4	BL2	BL3
31 U											2							
31L											2							
33 U			2	2	2	2	2	2	2	2	2	2						
33L																		
35 U																		
35L																		
37 U																		
37L																		
Sum	0	0	2	2	2	2	2	2	2	2	2	2	0	0	0	0	0	0

- Now you can edit the barcode sheet and print it. You can also order directly or save the specification.

The screenshot displays the 'My barcodes' interface in the PALA web application. On the left, there is a form for creating a new barcode specification. The form includes the following fields and options:

- Barcode Name:** A text input field with a placeholder 'Barcode Name'.
- Custom specification:** A dropdown menu with a 'Load' button and the text 'Standard' below it.
- specification:** A dropdown menu with a 'Load' button.
- Tooth line:** A dropdown menu with 'Basic 6' selected.
- Color:** A dropdown menu with 'A1' selected.
- Form:** A dropdown menu with 'A10' selected.
- Insert:** A green button to add the specification to the tray.

Below the form, three buttons are highlighted with a red box:

- Save this specification
- Print this specification
- Order this specification

The main area shows a 'Tray 1/1' with a 'New' button and a trash icon. It contains a grid of barcode specifications for various trays:

Tray	Barcode ID	Quantity
A3	+J01466973658	33 U
B4	+J01466973706	33 U
A3.5	+J01466973666	33 U
C1	+J01466973730	33 U
A4	+J01466973674	33 U
C2	+J01466973738	33 U
B1	+J01466973682	33 U
C3	+J01466973746	33 U
B2	+J01466973690	33 U

The right sidebar shows the user profile 'Lars Falinski' and a list of account management options:

- My Overview
- My Orders
- My Order References
- My Account Information
- My Addresses
- Newsletter
- Barcode
- Customer list

At the bottom of the sidebar, there is a link 'Not Lars Falinski? Logout'.

V. Barcode scanning

1. In order to use the USB barcode scanner (OPN 2001) in connection with the online WebShop, you need the Kulzer Data Transfer software.
 - a. You can get it here: www.kulzer.com/australia-palaeasyscan
2. After starting the application, please enter your user name under "User".
 - a. This can be the e-mail address you used to register.
3. Under "Password", enter the same password you used to register in the WebShop.

Heraeus Kulzer Data Transfer

File Language ?

User Password

Amount	Item number	Item description
Waiting for device connection		

<https://shop.kulzer-dental.com/>

4. In order to record data from the USB scanner, please connect it to your computer via USB cable.
5. Your computer's ports are monitored when the application is running. If an OPN 2001-type device is attached, the application will recognise it and automatically read the data. The status listed below the table changes from "Waiting to connect to device" to "Device detected".
 - a. The buttons "Send" and "Delete" are activated at the same time.
6. The application then reads all scanned barcodes, arranges them and visualises them in a table.

Heraeus Kulzer Data Transfer

File Language ?

User Password

	Amount	Item number	Item description
→	2	+J01466973656	
→	1	+J01466973657	

Device connected

<https://shop.kulzer-dental.com/>

Send Cancel

7. One row is added to the table per product. Orders are marked with a green arrow pointing to the right.
8. The second column shows the amount ordered.
 - a. If a product code is recorded several times, the amounts will be added together and presented on a single line.
9. By clicking on the "Send" button, data is transferred to the WebShop.
10. If the transfer is successful, the data is deleted from the device, the table is cleared and the buttons are deactivated until a device is attached again.
 - a. The user data used for authorisation will be written in the configuration.
11. If the WebShop sends an error notification, it will be shown in a message box. The data will remain on the device and the table.
12. By clicking on the button "Delete", the data will be deleted from the device after confirmation, and the application will again wait for a device to be connected.

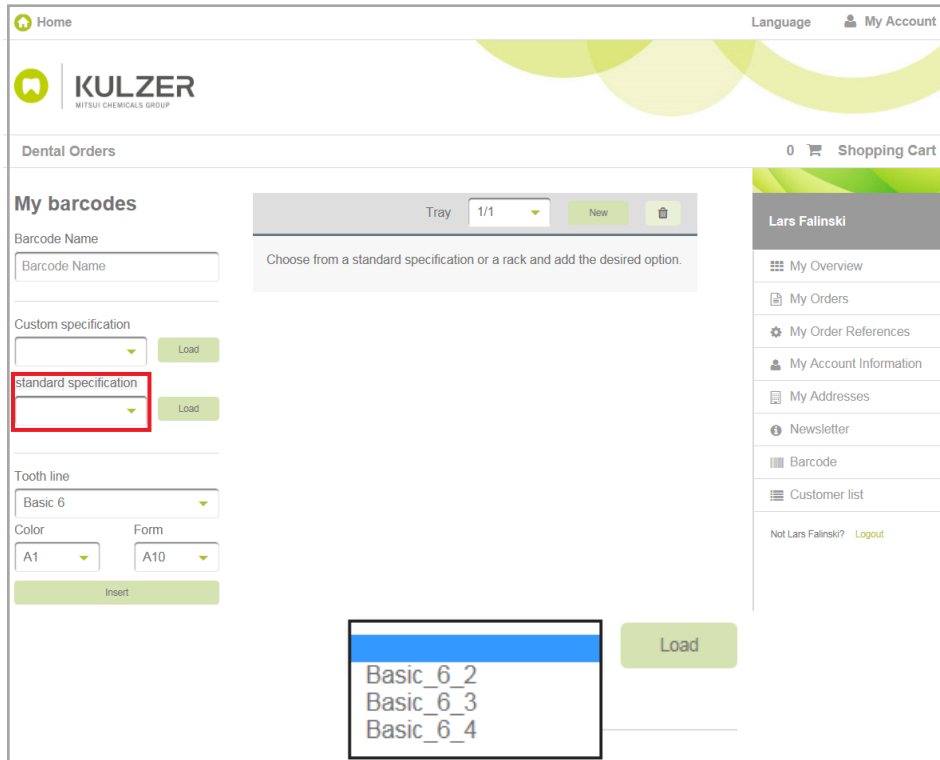
Note: It is not possible to connect more than one device at the same time.

13. You will be taken directly to the online webshop by clicking on "WebShop".
 - a. You must be connected to the internet.

VI. Working with barcodes

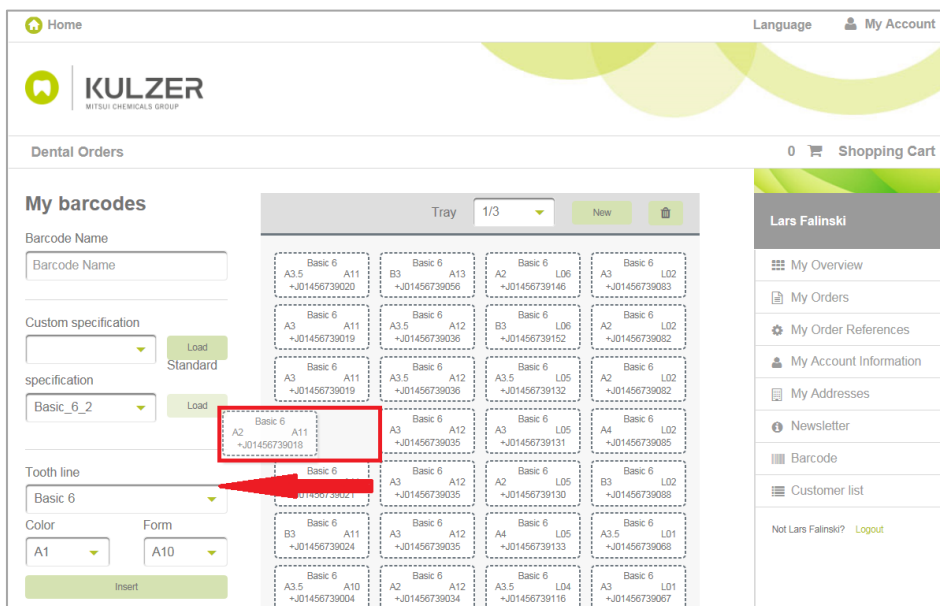
1. Loading specifications

Select a specification and click on the "Load" button.



2. Deleting tooth lines

Click on a tooth line and drag it off to the side. After releasing the mouse, the line will be deleted.



3. Adding tooth lines

Select a product line, colour and form and click on the "Add" button.

The screenshot shows the 'My barcodes' interface. On the left, there are input fields for 'Barcode Name', 'Custom specification' (set to 'Standard'), 'specification' (set to 'Basic_6_2'), 'Tooth line' (set to 'Basic 6'), 'Color' (set to 'A1'), and 'Form' (set to 'A10'). Below these is an 'Insert' button highlighted with a red box. A red arrow points from the 'Insert' button to the grid of tooth line options. The grid is titled 'Tray 1/3' and contains 16 items, each with a 'Basic 6' label and a barcode number.

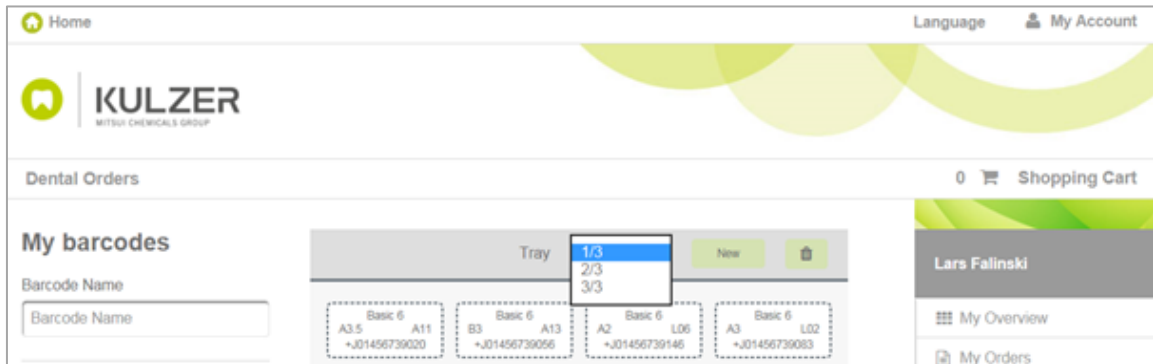
4. Re-arranging the product lines

Click on a tooth line and drag it to the empty space.

The screenshot shows the 'My barcodes' interface. The 'Barcode Name' field is empty. The 'Tooth line' dropdown is set to 'Basic 6'. The 'Color' dropdown is set to 'A1' and the 'Form' dropdown is set to 'A10'. The 'Insert' button is highlighted with a green box. A red arrow points to a tooth line option in the grid, indicating it is being selected for re-arranging.

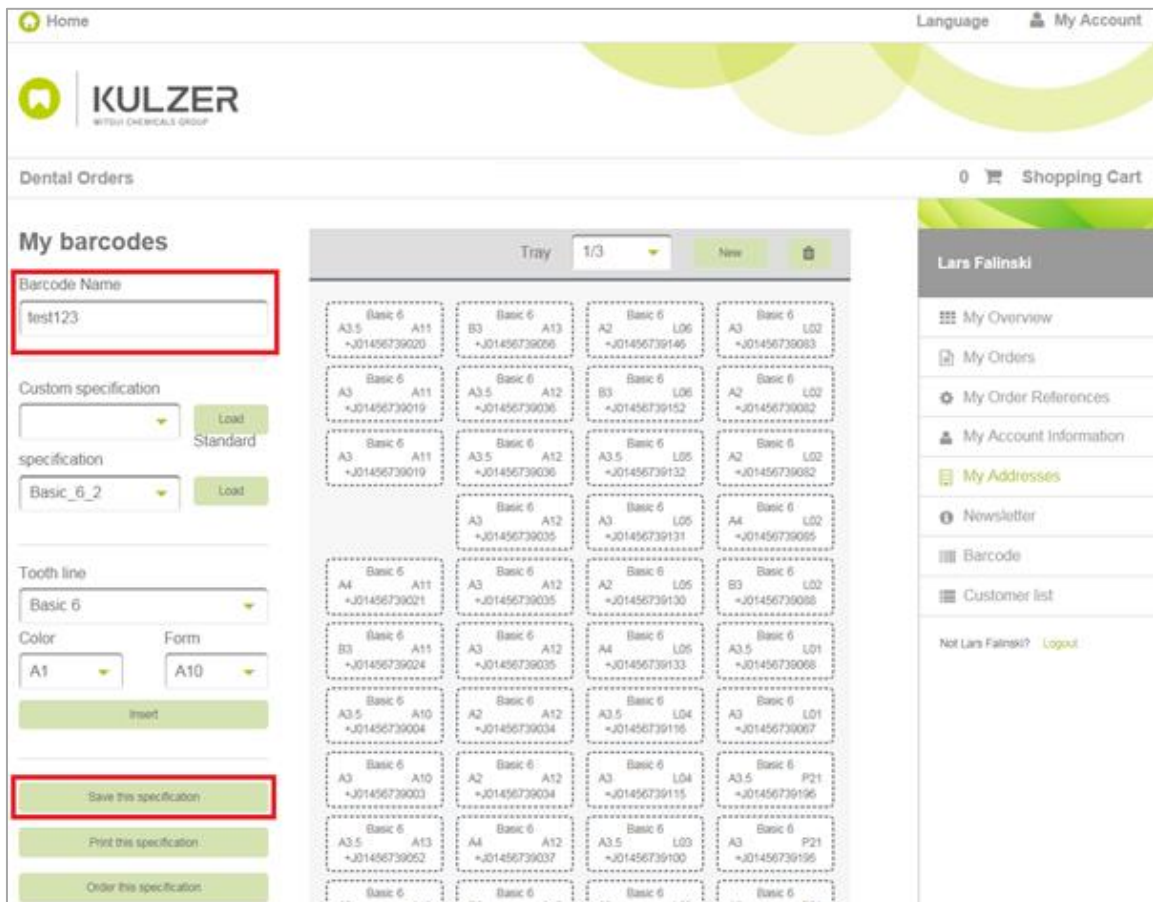
5. Selecting a drawer

Click on the drop-down menu and select the next drawer.

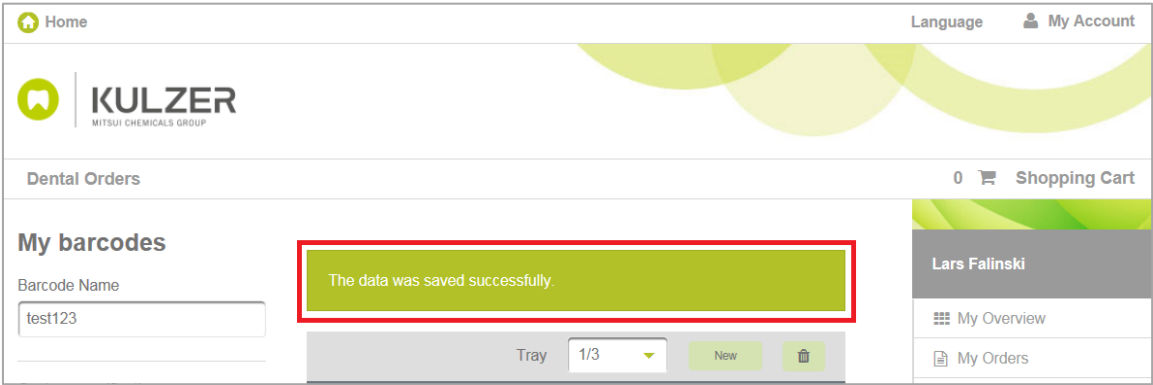


6. Saving changes to specifications

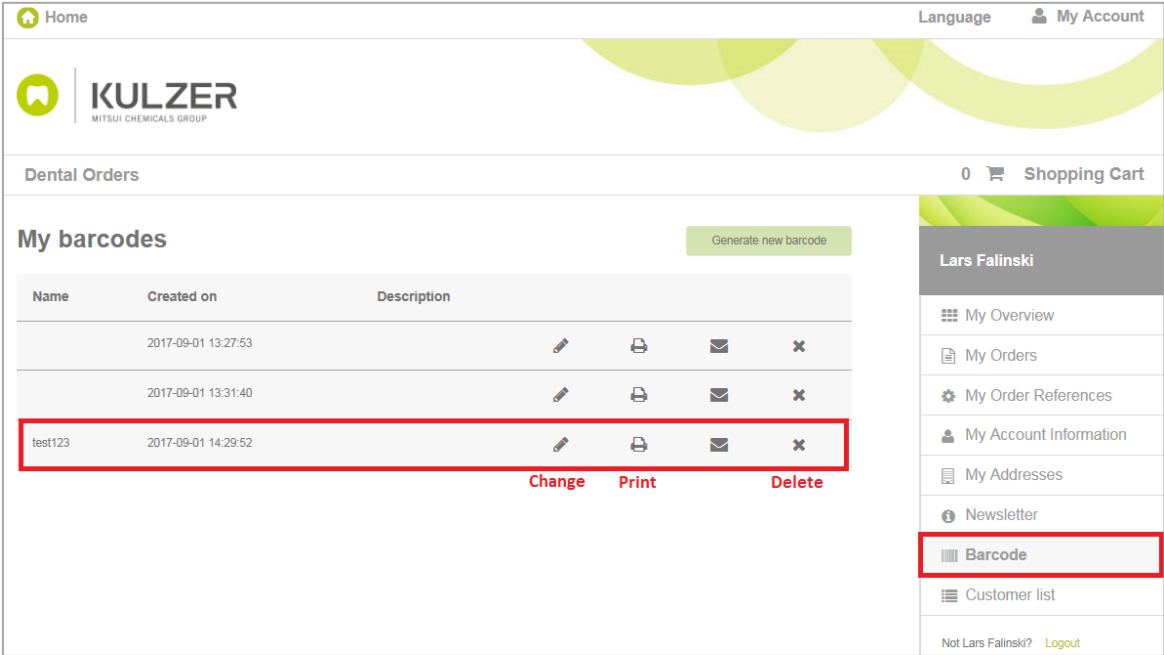
- Give the specification a name and click on "Save".



b. A notification will appear to confirm that the data has been saved.



c. Saved specifications can be found in the menu under “Barcodes”.



7. Printing barcodes

1. Click on the button "Print this specification".

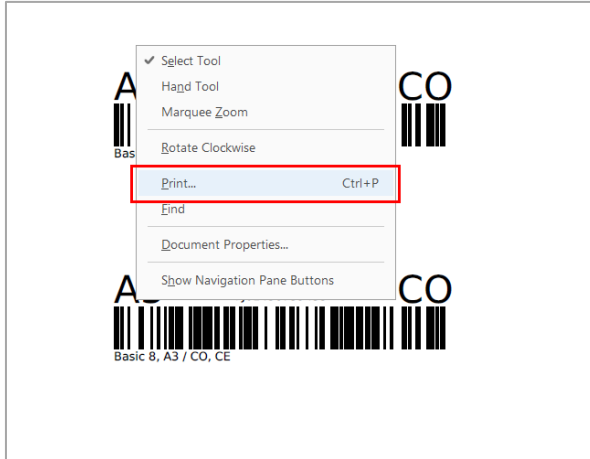
The screenshot shows the 'My barcodes' page in the KULZER system. On the left, there is a form to create a new barcode with the following fields: Barcode Name (test123), Custom specification (Standard), specification, Tooth line (Basic 6), Color (A1), and Form (A10). Below the form are buttons for 'Insert', 'Save this specification', 'Print this specification' (highlighted with a red box), and 'Order this specification'. The main area displays a grid of 12 barcode specifications, each with a unique ID and tray information. The sidebar on the right shows user navigation options for Lars Falinski, including 'My Overview', 'My Orders', 'My Order References', 'My Account Information', 'My Addresses', 'Newsletter', 'Barcode', 'Customer list', and a 'Logout' link.

2. A PDF will be created.

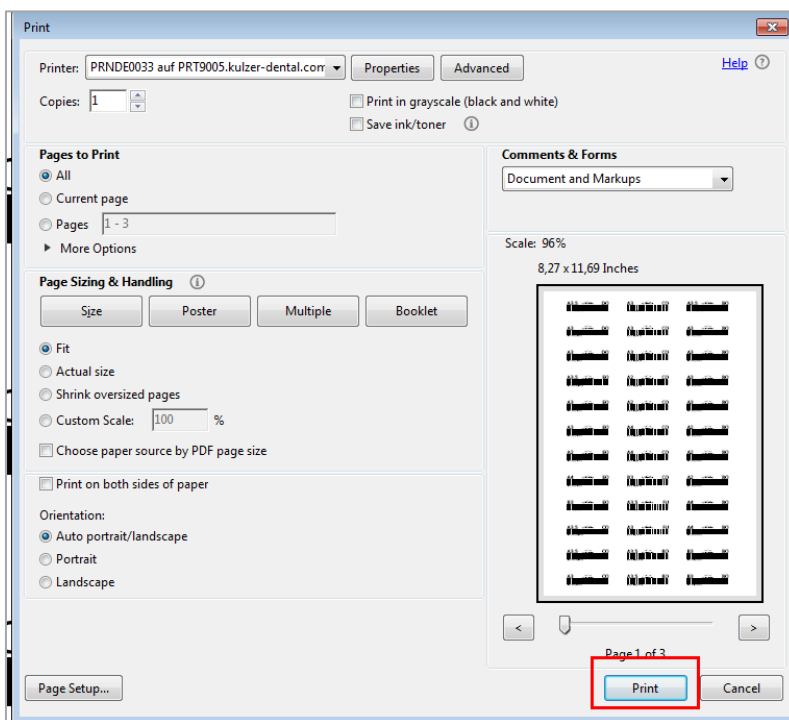
The screenshot shows a PDF document generated from the KULZER system. The PDF contains 12 barcode specifications arranged in a 3x4 grid. Each specification includes a barcode, a unique ID, and tray information. The PDF is displayed in a browser window with a red border.

Print:

1. Right click on the PDF and click "Print".

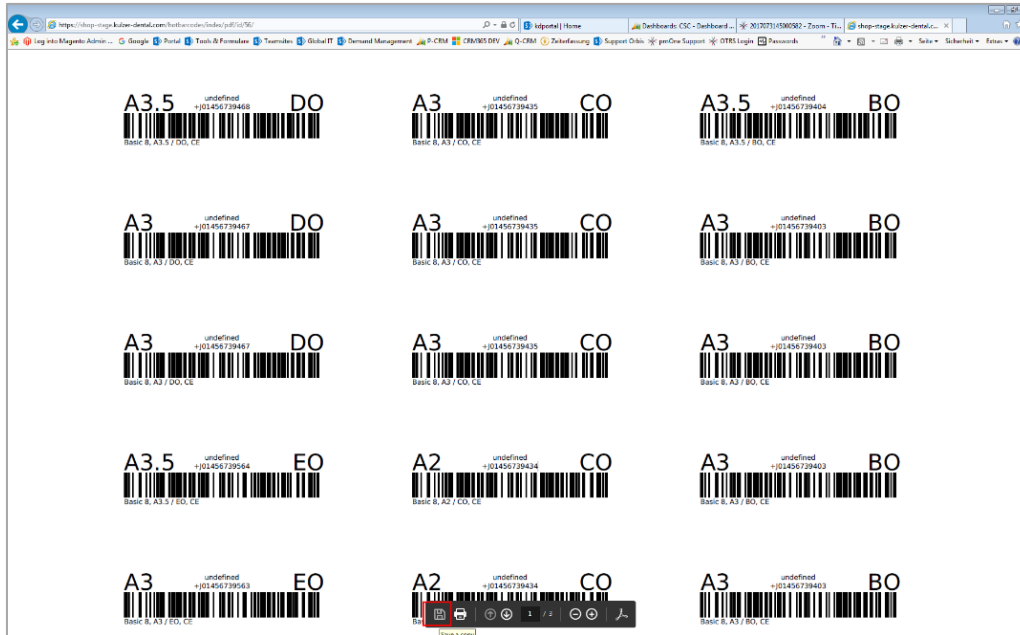


2. Your print screen will appear. Click "Print" again.

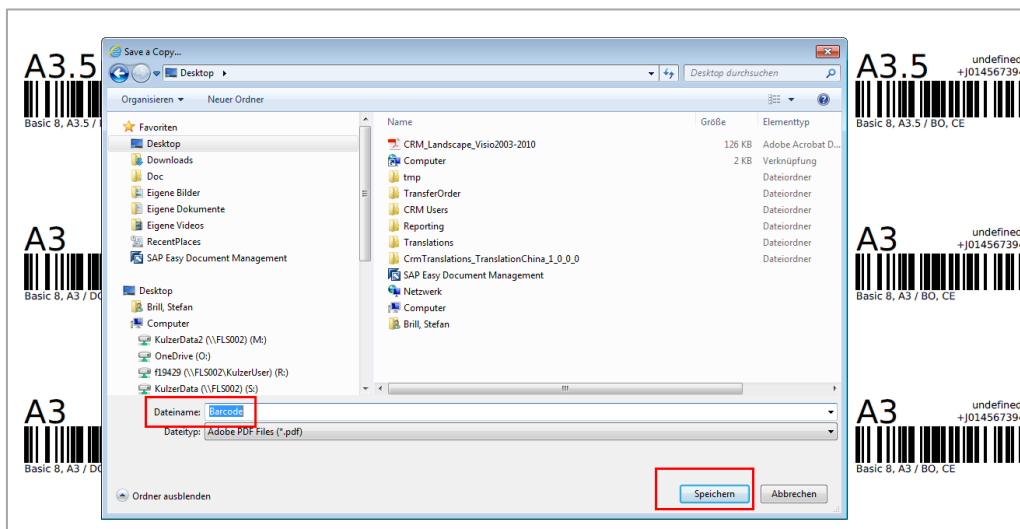


Saving:

1. Click on the "Save" symbol at the lower corner of your screen.

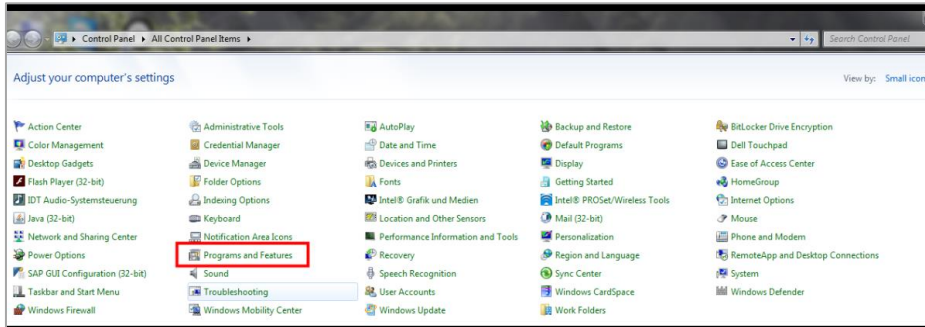


2. Select a file name and click "Save".

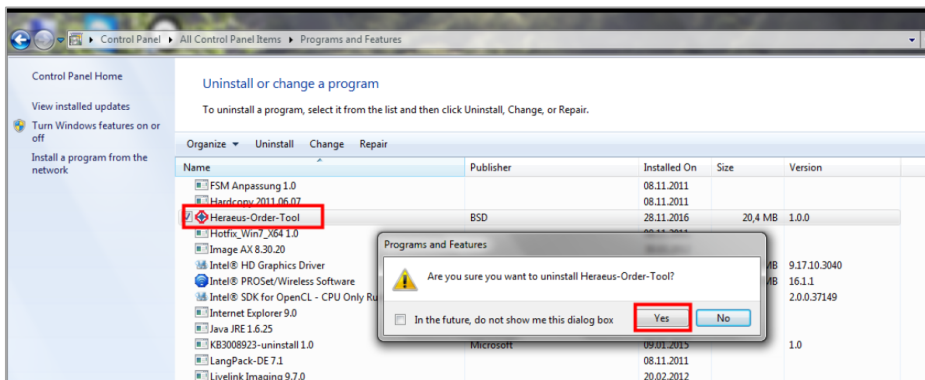


VII. How to deinstall old HOT / Pala easy Scan software

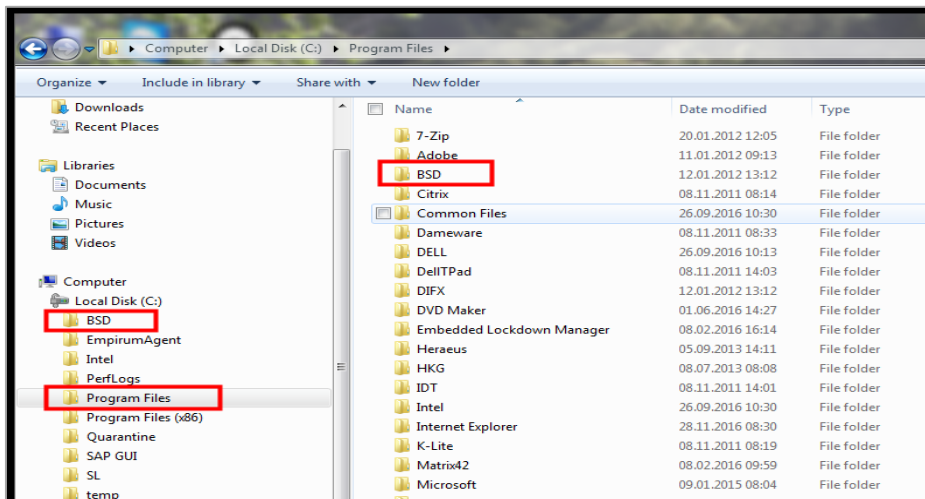
1. Start Windows explorer
2. Choose „Programs and Features“



3. Click on „Heraeus Order Tool“ or „Pala Easy Scan“ – button
4. In dialog box click on „Yes“



5. To make sure that all documents and files are deleted please check your lokal device:



VIII. FAQ

Where can I find TOP / Pala easy Scan?

You can find our new teeth ordering tool here:

www.kulzer.com/australia-palaeasyscan

Are there any system requirements?

The new platform can support operation systems, which are still supported by the software suppliers only. E.g., Windows XP will not be supported by our system.

Which barcode do I have to scan?

The barcode on the backside of the tooth sets cannot be scanned. Please use the barcode in the drawers.

Which file type do I receive including my order? Can I change it to Excel file?

We will provide .csv files including your order. If you would like to use MS Excel instead, the .csv file can easily be transferred in an Excel file by clicking on "Save as" and then choosing "Excel file".

Do you have questions?

Please contact

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